

# Peer Support for ICWA Directors



*Presented in partnership from the  
Training and Technical Assistance Coordination  
Center (TTACC) and the National Resource Center  
for Tribes (NRC4Tribes)*



**March 27, 2014 (1 hour)**

9:00 a.m. Alaska time

10:00 a.m. Pacific time

11:00 a.m. Mountain time

12:00 p.m. Central time

1:00 p.m. Eastern time

**Please type any questions into the Chat Box and we will address them at the end.**

Kathy Deserly



Joe Walker



Carlette Randall



Diane Garreau



Judge William Thorne



Suzanne M. Garcia



# PRESENTED BY

## **Training and Technical Assistance Coordination Center (JBS International)**

- ❖ **Carlette Randall, Senior Native American Specialist**

## **National Child Welfare Resource Center for Tribes**

- ❖ **Kathy Deserly, Director**
- ❖ **Joseph J. Walker, Tribal Child Welfare Specialist**

# THANK YOU FOR JOINING OUR WEBINAR!

- **For all participants, please mute your phones.**
- **For those participants using WEBEX, please feel free to use the chat feature to submit your questions.**
- **All questions will be answered at the end of the presentation and discussion.**
- **There are several speakers on today's call...**

# FEATURED SPEAKERS



**Diane Garreau, ICWA Director/Emergency Shelter Director/Child and Family Services Program Director for the Cheyenne River Sioux Tribe**

Diane has served in this capacity for 12 years. Prior to that she has worked in law enforcement and in Child Protection Services. She is a proud mother of five children.



**Suzanne M. Garcia, Assistant General Council, Washoe Tribe of Nevada and California**

Suzanne represents Washoe Social Services in Washoe Tribal Court and represents the Tribe in ICWA matters in state courts. In addition, she acts as a delegate at Tribal, state, and federal meetings that concern child and family welfare.



**Judge William Thorne**

Judge William A Thorne, Jr. (Pomo/Coast Miwok) recently retired from the Utah Court of Appeals where he served as a judge for nearly 15 years after beginning his judicial career in a tribal court setting in 1979. Over the past four decades Judge Thorne has become extremely well-known throughout Indian Country through his involvement in countless national commissions, boards, advisory councils and numerous trainings where he promotes a better understanding of ICWA implementation and compliance as well as improved well-being for Native children and families.

# FACILITATORS



## **Carlette Randall, Senior Native American Specialist, TTACC (JBS International)**

Carlette has over 20 years experience in Indian child welfare in both urban and reservation settings.



## **Joe Walker, NRC4Tribes**

Previous child welfare worker and evaluator. Joe is currently a TA provider for the NRC4Tribes.



## **Kathy Deserly, NRC4Tribes**

Kathy is the director of the National Resource Center for Tribes, a service of the federal Children's Bureau. Kathy has worked in the field of Indian child welfare for 32 years, including work in tribal, state, federal and non-profit organizations serving Native children and families.

# AGENDA

- **Welcome to the Webinar** - Carlette Randall
- **Purpose of Webinar** - Joseph J. Walker
- **What is Peer Support?** - Joseph J. Walker
- **Program Enhancement Through Peer Assistance** - Joseph J. Walker & Suzanne Garcia
- **Where Peer Support Is Helpful** - Carlette Randall
- **Peer Support for ICWA Directors** - Diane Garreau; facilitated by Kathy Deserly
- **Concrete Steps** - Joseph J. Walker & Carlette Randall
- **Questions**
- **Judge Thorne is available as a resource today**

# PURPOSE OF WEBINAR

- **To provide information around Peer to Peer (P2P) support for Indian Child Welfare Act (ICWA) Directors and Coordinators.**
- **Hear and have an opportunity to share successes and lessons learned from working with states in compliance of ICWA.**
- **Hear an ICWA Director share her experiences with peer support and give examples of how peer support benefited her Tribe.**

# WHAT IS PEER SUPPORT?

- **Peer support occurs when people provide knowledge, experience, emotional, social or practical help to each other.**
- **Peer support facilitates the sharing of information between and among Tribes, states, counties, localities, organizations, and community-based organizations.**
- **Peer networks are one way for Tribes to assist and support one another. The T/TA Network, and its associated Tribal work, is one example of this.**



# PROGRAM ENHANCEMENT THROUGH PEER ASSISTANCE

**Peer to peer assistance can take many forms:**

- **One-on-one meeting with a Tribe who provides assistance drawing upon their experience and expertise**
  - Example: A Tribe visits another Tribe to observe their practice model.
- **Conference calls across peer groups (peer networking) with common interests**
  - Example: Several different Tribes participate in a grant project and get together on a regularly scheduled conference call to discuss common interests, challenges, etc.
- **Shadowing or mirroring**
  - Example: A staff member with expertise from one Tribe visits another Tribe and follows the assigned staff member to review process.

# WHERE PEER SUPPORT IS HELPFUL

- **Shared learning between peers supports ways to achieve goals successfully**
- **Acknowledgment that you are not alone in the day-to-day challenges in operating your program**
- **Shared learning offers insight and perspective from ICWA Directors**
- **How to manage stress and practice self-care**
- **Exchange information about ways to access resources**

# **DIANE GARREAU**

**Cheyenne River Sioux Tribe**



# MANAGING ICWA SERVICES THROUGHOUT INDIAN COUNTRY



# WHEN ICWA WORKS ...

- **Identifying Native children in state and county child welfare systems**
- **Tribal receipt of timely notifications**
- **Managing case transfers and caseloads**
- **Resources**
- **Addressing staff burnout**
- **Engaging Tribal leaders to support ICWA**



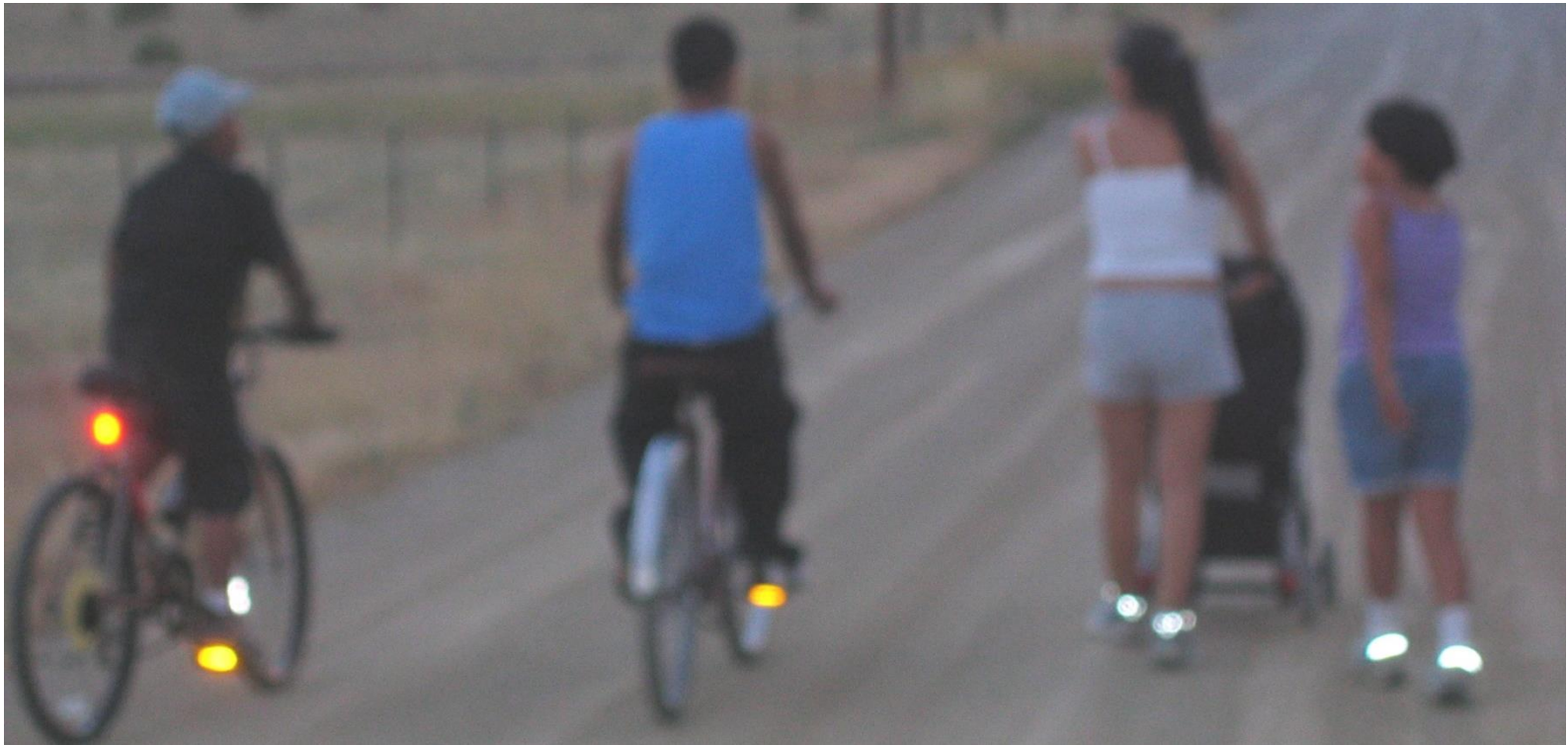
# TACKLING THE CHALLENGES OF ICWA



# ACCESSING PEER SUPPORT



# LOOKING BACK ... MOVING FORWARD





# CONCRETE STEPS TO TAKE WHEN THINKING ABOUT PEER SUPPORT

- 1. Understand the need you have (needs assessment)**
- 2. Establish a network of partners who will work together to learn and apply new knowledge about specific topics for discussion**
- 3. Each of the established network partners will meet and share experiences of problem-solving strategies**
- 4. Follow-through with process**

# QUESTIONS?





For more information, please contact the Training and Technical Assistance Coordination Center at [ttacc@jbsinternational.com](mailto:ttacc@jbsinternational.com).

**“Policies and Procedures,” the next webinar in this series, will take place on April 24, 2014.**